

# **ARCHITECTURAL SERIES**

Aluminium Windows and Doors

# WHY YOU SHOULD CHOOSE QUANTUM® FOR YOUR NEW HOME

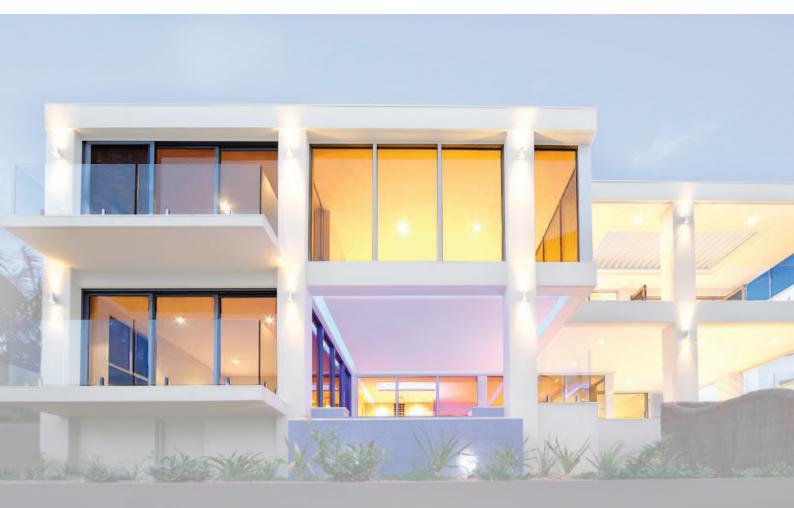
When you think about your new home, you think about a combination of physical attributes and emotional needs.

Think of space, continuity and bright areas combined with hideaways and private places.

A place to welcome friends and relax in secure comfort.

The Quantum range of windows and doors gives you control of how your home comes together.

Quantum gives you the quality and design flexibility to create the visual spaces that make your home special and unique.



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# WHAT MAKES QUANTUM BETTER?





# FIRST CLASS DESIGN & MANUFACTURE

You can see at a glance the care and pride that goes into Quantum windows and doors.

They look better and perform better because they're made better with heavy gauge quality Australian aluminium.

They're designed to suit Australian tastes with clean lines, wider frames, easy clean sills and design options people want.

How do we know what Australians want? We asked them – customers, builders, architects.

### INNOVATIONS FOR PEOPLE

You'll love the practical options we offer. They include a smart ventilation key lock, wheelchair friendly door thresholds, four point locks with night latch, double bogey rollers, unique electric awning windows and patented lift off adjustable door hinges.

Then there is our Xtreme Bushfire Protection range, Australia's first windows and doors rated up to BAL-40 (see page 32). Plus the ultra-efficiency of our Thermashield and SoundMizer systems.

Just some of the Quantum options that solve problems before they become problems.



### AUSTRALIAN TO THE CORE

Quantum windows and doors are made in Australia – in NSW, in Victoria, in Queensland, in South Australia and in the ACT.

For over 45 years, Trend's skilled workforce has crafted windows and doors for Australia.

Using Australian manufactured aluminium and glass, Trend makes the largest range of windows and doors for all types of homes.

Quantum superb quality hardware to match each product range is designed by Trend in Australia.

### TESTED, PROVEN, BEAUTIFUL

Every Trend window and door design is tested in our onsite testing facility for strength and durability, water and wind resistance. Optional acoustic and energy efficient features are rated to Australian standards.

All Quantum windows and doors meet the quality Australian Standards AS2047 and AS1288.

Quantum windows and doors are designed with the Australian lifestyle in mind. They are made with pride for performance and reliability, and continue to look beautiful year after year.

You can rely on Trend manufacturing consistency: strong, reliable, Australian made windows across the job

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# QUANTUM **AWNING** WINDOW

Our beautifully practical style that lets you leave the windows open slightly even in light rain, then wind in tight to seal against the weather.

### Features

- Stylish, robust 102mm semi-commercial aluminium frame, ideal for larger window applications
- 62mm sash section has a continuous hinge hood, perfect for weather protection
- Can be custom made in a range of configurations and sizes
- Complies to Australian Standards AS2047 & AS1288

### Options

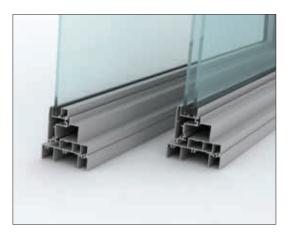
- Ovolo and decorative glazing bar options
- Choice of 17 powder coated colours
- Quantum Xtreme solution for bushfire areas. The first to meet up to BAL-40
- Glazing: 4mm to 24mm double glazed units for energy efficient options. Window Energy Rating Scheme (WERS) rated
- Laminated glass options for efficient noise reduction
- Can be coupled to Trend Crestlite® commercial framing system
- Fixed lites, hi-lites and low lites available
- Easy to fit / easy to remove flyscreens available
- Prowler Proof ForceField screens available

### Hardware

- Secura satin chrome colour hardware supplied as standard
- Also available in black, stone beige, pearl white or anodic natural matt colours
- Key lock scissor action winder mechanism for added security
- Window locks can be keyed alike to other Quantum windows within the range. See page 30 for lock options
- 120mm window restrictor supplied as a safety precaution where applicable









Care should be taken when locating awning windows in pedestrian traffic areas.

Clever, Trend engineered aluminium profiles are joined together so each part of the frame supports the whole. That's smart

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### QUANTUM CASEMENT WINDOW

A favourite style for both traditional and contemporary Australian architecture. Opens wide to capture the fresh outdoors.

#### Features

- Stylish, robust 102mm semi-commercial aluminium frame, ideal for larger window applications
- 62mm casement sash section has a solid appearance and provides a strong base for cam locks, a tighter weather seal and improved security
- Cam Lock side latch handle operates by 180° rotation from open to close and is concealed within the window frame
- Cam Lock operates up to four concealed compression locks
- Can be custom made in a range of configurations and sizes
- Complies to Australian Standards AS2047 & AS1288

#### Options

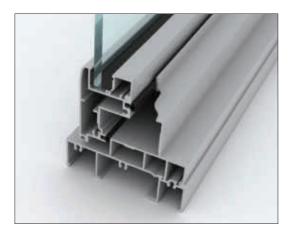
- Ovolo and decorative glazing bar options
- Choice of 17 powder coated colours
- Quantum Xtreme solution for bushfire areas. The first to meet up to BAL-40
- Glazing: 4mm to 24mm double glazed units for energy efficient options. Window Energy Rating Scheme (WERS) rated
- Laminated glass options for efficient noise reduction
- Can be coupled to Trend Crestlite commercial framing system
- Fixed lites, hi-lites and low lites available
- Easy to fit / easy to remove flyscreens available
- Prowler Proof ForceField screens available

#### Hardware

- Secura satin chrome colour hardware supplied as standard
- Also available in black, stone beige, pearl white or anodic natural matt colours
- Key lock scissor action winder mechanism for added security
- Window locks can be keyed alike to other Quantum windows within the range. See page 30 for lock options









Care should be taken when locating casement windows in pedestrian traffic areas.

First class design doesn't just happen. Trend inhouse designers create and test it all at Trend

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the later

# QUANTUM **SLIDING** WINDOW

The beautifully practical windows for busy traffic areas. Clean lines and no window projections make this a favourite architectural style.

#### Features

- Stylish, robust 102mm semi-commercial aluminium frame, ideal for larger window applications
- 55mm sliding sash section slides effortlessly on heavy duty double bogey rollers
- Head, sill and jamb rails have flat infill for clean lines
- Operating sashes can easily be removed for cleaning and maintenance
- Can be custom made in a range of configurations and sizes
- Complies to Australian Standards AS2047 & AS1288

### Options

- Ovolo and decorative glazing bar options
- Choice of 17 powder coated colours
- Quantum Xtreme solution for bushfire areas. The first to meet up to BAL-40
- Glazing: 4mm to 24mm double glazed units for energy efficient options. Window Energy Rating Scheme (WERS) rated
- Laminated glass options for efficient noise reduction
- Can be coupled to Trend Crestlite commercial framing system
- Fixed lites, hi-lites and low lites available
- Easy to fit / easy to remove flyscreens available
- Prowler Proof ForceField screens available

### Hardware

- Satin chrome colour hardware supplied as standard
- Also available in black, stone beige, pearl white or anodic natural matt colours
- Window locks can be keyed alike to other Quantum windows within the range. See page 30 for lock options
- Optional concealed integral vent lock available
- 120mm window restrictor is supplied as a safety precaution where applicable







All Quantum windows and doors have external protective wrapping fitted to arrive onsite in fresh-from-thefactory condition

### QUANTUM SASHLESS DOUBLE HUNG WINDOW

Top and bottom sashes open together in one movement for uninterrupted views and natural ventilation control.

#### Features

- Stylish, robust 102mm semi-commercial aluminium frame
- Patented vent design
- Independent top opening sash can be locked open to provide ventilation with security
- Can be custom made in a range of configurations and sizes
- Complies to Australian Standards AS2047 & AS1288

#### Options

- Choice of 17 powder coated colours
- Quantum Xtreme solution for bushfire areas. BAL-29 rated with full screen
- Glazing: option of 6mm toughened polished edged single glazing or 24mm double glazed unit for energy efficient options. Window Energy Rating Scheme (WERS) rated
- Can be coupled to Trend Crestlite commercial framing system
- Fixed lites, hi-lites and low lites available
- Flyscreens available
- Prowler Proof ForceField screens available

#### Hardware

- Satin chrome hardware supplied as standard
- Also available in black, stone beige, pearl white or anodic natural matt colours
- Window locks can be keyed alike to other Quantum windows within the range. See page 30 for lock options
- 120mm window restrictor supplied as a safety precaution where applicable







Top sash can be locked in the open position for ventilation with security

All blades are fixed with strong polypropylene clips that will not corrode

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# QUANTUM LOUVRE WINDOW

You control the look and feel of every room. Louvres open wide to catch the breezes and close tight to seal out the weather.

#### Features

- Available in 152mm blades or 102mm with 6mm glass
- 130mm overall aluminium frame
- All blades are fixed with strong polypropylene clips that will not corrode
- Can be custom made in a range of configurations and sizes
- Installed as a single frame or in combination with hinge doors, fixed lites or sliding doors
- Ergonomic curved handles
- Complies to Australian Standards AS2047 & AS1288

#### Options

- Choice of timber, aluminium, opaque, clear or tinted toughened glass blades
- Choice of left or right handle position
- Choice of energy efficient glazing options -Window Energy Rating Scheme (WERS) rated
- Quantum Xtreme solution for bushfire areas. BAL-29 rated with full screen
- Fixed lites, hi-lites and low lites available
- Key lock and security bars available
- Stronghold security option also available
- Flyscreens available

### Hardware

- Black hardware supplied as standard
- O-Ring handles available to open Hi-Lite windows
- Window restrictor supplied as a safety precaution where applicable









Grrend manufactured for stronger, tighter joints and sealed with gaskets and modern sealants to keep water out

ANDER

### QUANTUM BIFOLD WINDOW

An Australian favourite when space is at a minimum. Slide them wide on their easy glide, heavy grade aluminium tracks.

#### Features

- Stylish, robust 102mm semi-commercial aluminium frame, ideal for larger bifolding windows
- 62mm sash section
- Can be custom made in a range of configurations and sizes
- Complies to Australian Standards AS2047 & AS1288

### Options

- Ovolo and decorative glazing bar options
- Choice of 17 powder coated colours
- Glazing: 4mm to 18mm double glazed units for energy efficient options. Window Energy Rating Scheme (WERS) rated
- Laminated glass options for efficient noise reduction

### Hardware

- Satin chrome colour hardware supplied as standard
- Stainless steel hinges supplied as standard; optional black also available
- Window locks can be keyed to Quantum Bifold doors. See page 30 for lock options
- Morticed drop bolts close the window tight to lock securely







The heavy gauge aluminium frame is engineered and hand sealed for structural strength and waterproofing **9** 

### QUANTUM SLIDING & STACKER DOORS

A beautiful open plan begins with Quantum sliding & stacker doors. The cost effective way to create unity between indoors and outdoors.

#### Features

- Sliding door 102mm frame
- Stacker door 162mm frame
- Stylish, robust aluminium frame
- 50mm sliding stiles that glide effortlessly on heavy duty double bogey rollers
- Easyrider sill which is ideal for wheelchair access
- "A" Grade Safety Glass standard
- Can be custom made in a range of configurations and sizes
- Complies to Australian Standards AS2047 & AS1288

#### Options

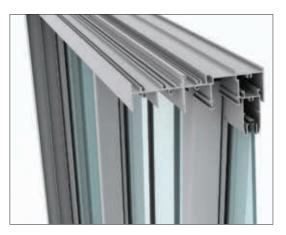
- Corner sliding and stacker doors available
- Ovolo and decorative glazing bar options
- Choice of 17 powder coated colours
- Quantum Xtreme solution for bushfire areas. The first to meet up to BAL-40
- Glazing: 4mm to 18mm double glazed units for energy efficient options. Window Energy Rating Scheme (WERS) rated
- Laminated glass options for efficient noise reduction
- Sliding door can be coupled to Trend Crestlite commercial framing system
- Easy to fit / easy to remove flydoors available
- Prowler Proof ForceField screens available

### Hardware

- Infinity satin chrome lock supplied as standard
- Also available in black, stone beige, pearl white or anodic natural matt colours
- Deadlock supplied as standard
- Door locks can be keyed alike to other Quantum doors within the range. See page 30 for lock options









Grend hardware is designed and tested by Trend in Australia to suit Australian tastes

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# QUANTUM PLATINUM SLIDING & STACKER DOORS

Contemporary architecture demands wide openings – Platinum delivers with frames up to 6.3 metres wide and door heights up to three metres

#### Features

- Sliding door with flydoor 150mm frame
- Stacker door with flydoor 212mm frame
- Commercial door adapted to domestic construction
- "A" Grade Safety Glass standard
- Can be custom made in a range of configurations and sizes
- Complies to Australian Standards AS2047 & AS1288

#### Options

- Choice of 17 powder coated colours
- Glazing: 4mm to 24mm double glazed units for energy efficient options. Window Energy Rating Scheme (WERS) rated
- Laminated glass options for efficient noise reduction
- Screen doors available

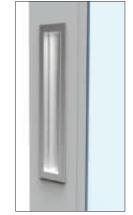
#### Hardware

- Infinity satin chrome colour hardware supplied as standard
- Also available in black, stone beige, pearl white or anodic natural matt colours
- Deadlock supplied as standard
- Door locks can be keyed alike to other Quantum doors within the range. See page 30 for lock options
- Optional mortice lock and large chrome hoop handle available. Other handle options also available











Heavy duty top hung rollers means doors glide open and close effortlessly every time 8 . 8

# QUANTUM BIFOLD DOOR

The flexible way to open up and bring light and air into every space. Durable heavy gauge aluminium and easy glide tracks make it a breeze.

#### Features

- Stylish, robust 102mm semi-commercial aluminium frame, ideal for larger door applications
- Can be custom made in a range of configurations and sizes
- Complies to Australian Standards AS2047 & AS1288

### Options

- Ovolo and decorative glazing bar options
- Choice of 17 powder coated colours
- Quantum Xtreme solution for bushfire areas. The first to meet up to BAL-40
- Glazing: 4mm to 18mm double glazed units for energy efficient options. Window Energy Rating Scheme (WERS) rated
- Laminated glass options for efficient noise reduction

### Hardware

- Infinity satin chrome colour hardware supplied as standard
- Lead door hardware also available in black, stone beige, pearl white or anodic natural matt colours
- Door locks can be keyed alike to other Quantum doors within the range. See page 30 for lock options
- 4 point lock available to the lead door

Bifold doors are open out only. Doors with no sill must only be used in accordance with AS2049 Clause 2.1.1 Note 6.







Optional with no sill

Trend's patented, adjustable lift off hinges makes doors easy to adjust years after the job is finished

## QUANTUM HINGE DOOR /ENTRY FRAME

The classically simple door design that works beautifully with both traditional and contemporary Australian architecture.

#### Features

- Robust 102mm semi-commercial aluminium frame
- 62mm door section
- "A" Grade Safety Glass standard
- Can be custom made in a range of configurations and sizes
- Complies to Australian Standards AS2047 & AS1288

### Options

- Single or paired doors available
- Open-in and open-out doors available
- Ovolo and decorative glazing bar options
- Choice of 17 powder coated colours
- Quantum Xtreme solution for bushfire areas. The first to meet up to BAL-40 for hinged door up to 2400mm high
- Glazing: 4mm to 18mm double glazed units for energy efficient options. Window Energy Rating Scheme (WERS) rated
- Laminated glass options for efficient noise reduction
- Fixed lites, sidelites, hi-lites available
- Flyscreens or barrier doors available
- Prowler Proof ForceField screens available

#### Hardware

- Satin chrome hardware supplied as standard
- Available in black, stone beige, pearl white or anodic natural matt colours
- Mortice lock has 4 point locking that throws a bolt into the head and sill to securely pull the door tight in to the seals
- Supplied with Trend patented Lift Off adjustable hinge set as standard
- Door locks can be keyed alike to other Quantum doors within the range. See page 30 for lock options







Grend makes it easy for you. Visit one of our showrooms, go online <u>trendwindows.com.au</u> or simply phone 13 72 74

# QUANTUM HINGE DOOR & ENTRY FRAME CUSTOM STYLES

### QUANTUM ENTRY FRAMES FOR A GREAT FIRST IMPRESSION

A well designed Quantum entry frame welcomes your guests to your home as well as bringing light and a feeling of spaciousness to your entranceway. Whether you need an elegant colonial look or a minimalist contemporary design, Trend can help with the perfect entry frame design. You can choose from a range of sidelite and highlite panels in different shapes to surround the door and, for a federation or colonial look, bar layout styles and ovolo glazing bars (see page 29). Trend helps you make a statement with Quantum Entry Frames.



### TREND SMART DESIGN: THE ADJUSTABLE LIFT OFF HINGE

No more sticking doors. A patented Trend innovation, the Adjustable Lift Off Hinge is the smart engineering solution to a common homeowner experience. Most homes, particularly new builds, will experience subtle ground and foundation settling over time. After a few years, doors and framing can move out of square and stick to the bottom, top or sides of the frame. This clever hinge allows the door to make adjustments of up to 3mm both vertically and horizontally. All that is needed is an allen key to release and adjust the door. No need to remove any screws or fixings.

A Trend design for Australia. Its streamlined design has an aluminium exterior together with stainless steel interior bolts. This provides an unbeatable combination of strength, durability and protection from weather. The Adjustable Lift Off Hinge, a clever Trend solution designed, tested and proven in Australia.

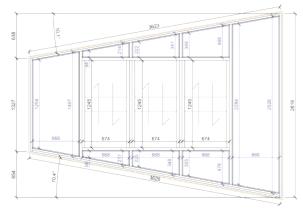


Trend will work with you, your architect or builder on any special design windows you want

# QUANTUM CUSTOM WINDOWS & GLAZING BARS

### QUANTUM CUSTOM DESIGNS TO COMPLETE YOUR HOME

If you are looking for a special design for a window, Trend can help. Maybe it's a grand expanse of glass to run the length of a waterfront apartment or a glazed archway. Perhaps you want round windows or you have a particular tint or colour in mind. You may want to fit windows in odd angles and tricky corners. Trend offers octagonal, hexagonal, raked, oblique, bay windows and many more designs. Pictured below is a custom window made by Trend to fit an unusual irregular shape. At Trend, we'll work with you to design and make exactly what you have in mind. Just ask.



Even this complicated 'window within a window' specification for the second storey of a country home is possible with the help of the Trend team.



### **GLAZING BAR SYSTEMS**

**OVOLO** Trend's unique Ovolo glazing bar system gives you the classic colonial style of small individual panes of glass. Ideal for creating that federation 'timber framed' look, Ovolo is an option on most Trend windows as well as our sliding and hinged doors. Ovolo offers the beauty and style of traditional looking windows without the fuss of constant maintenance.

**DECORATIVE BAR** A beautifully simple cost effective option that gives you the colonial effect without individual glazing.



Ovolo option



Decorative bar option

# quantum INFINITY HARDWARE

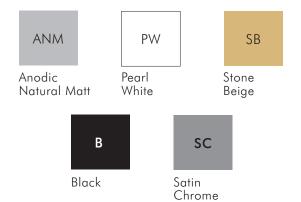
### WINDOW HARDWARE DESIGNS



### YOUR COLOUR OPTIONS

The powdercoat colours below have been matched as closely as possible at the time of printing and are a guide only. Please request a sample if you are in any doubt about the colour match.

Hardware and products displayed in photography may vary from state to state.







### DOOR HARDWARE DESIGNS

SLIDING D HANDLE Standard with all Quantum sliding doors.



SC

### SLIDING SLIM HANDLE Available on request.

SB



SLIDING DURA OPTION Available upon request and only in

Available upon request and only in the following colours: satin chrome, aluminium, pearl white and black.



### LOCKS CAN BE KEYED ALIKE

Trend windows and doors can be keyed alike. All you need is one key for the awning, casement, sashless double hung or sliding windows. Plus one key for all your doors. That makes life easy and more convenient. A new night latch feature will be available in late 2015. This will provide security via four point locking with the feature of keyless exit. Ask your Trend team for details.



### **BIFOLD OPTION**

Modern, clean lines to suit any style of home. When you close the door, the twin point lock activates the top and bottom mechanisms to seal the door panels securely. This feature is available for doors up to 2.7 metres in height.



## TREND BUSHFIRE PROTECTION XTREME® SYSTEM

Because we understand the dangers of Australian bushfires, we developed the first window and door bushfire protection system rated to BAL-40.



**Tested by the CSIRO** to withstand temperatures up to 40kWm2 (BAL-40) of heat flux, the Trend Xtreme bushfire protection system is the one to protect against the extremes of nature we face year after year.

Many homes are destroyed in bushfires even after the initial fire has swept through and they appear to be safe. Embers and wind drawn debris must be sealed out of the buildings.

The Trend Xtreme range was developed right here in Australia and offers options for your windows from BAL-12.5 to BAL-40 for prevention of internal ignition of houses and possible loss of life and property.

Xtreme Bushfire Protection Windows and Doors are compliant to Section 8 Construction Service Bushfire Attack Level 40 (BAL-40), Radiant Heat Level 40kW/m2, AS3959-2009 & AS1530.8.1.

**BAL, or Bushfire Attack Level**, is the bushfire intensity level that a home may experience during a bushfire, as defined by Australian Standards AS3959-2009. There are six levels, beginning at BAL-Low and reaching BAL-FZ (Flame Zone). BAL-40 is the extreme level immediately before BAL-FZ.

States and Territories have defined Bushfire Prone Areas and if you are building in these areas, your home must meet the specified minimum BAL rating for that area.

**Xtreme Bushfire Protection Windows and Doors** are also fully compliant to Australian Standards AS2047. For full details of Standards requirements for individual products please refer to Trend Windows & Doors Technical Department.

The Xtreme bushfire protection system is offered across the Quantum range, where indicated in Options.



### TREND CLIMATE CONTROL THERMASHIELD® SYSTEM

Choosing energy efficient windows enables you to save money on energy costs and better control the climate in your home.

Accredited by the AFRC (Australian Fenestration Rating Council) and rated by the Window Energy Rating Scheme (WERS), Trend Thermashield puts climate control in your hands.

The Trend Thermashield system makes it easy for you to evaluate the level of protection required for each window and door in your house.

Under the Building Code of Australia, your assessor report allocates a Uw and SHGCw rating to all your windows and doors.

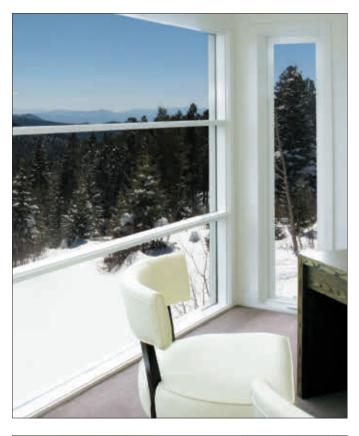
**The Uw rating** measures the rate of non-solar heat loss or gain through the window or door. The lower your Uw rating, the more effective they are at preventing heat transfer.

**The SHGCw** measures how well they block sunlight. Again, the lower the rating, the better they are at blocking the sun's heat.

**Air infiltration** is another factor in how well insulated your home can be. Trend windows and doors come with customised WERS ratings, based on our strong aluminium frames, high tech sealing systems and different glazing options.

The high performance Thermashield system

makes buildings more energy efficient and more comfortable to live in. They also reduce peak heating and cooling loads and help you save on your energy costs.

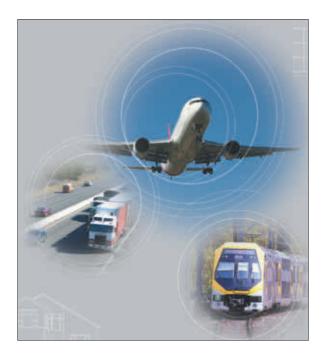






# TREND ACOUSTIC CONTROL SOUNDMIZER® SYSTEM

Whether you live on a busy road, close to a flight path or railway line, you can better control your sound environment and enjoy a quiet life.



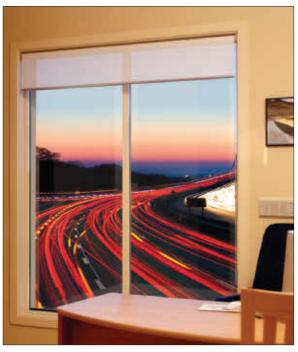
How to cope with a noisy environment. There is noise in every home – music, television, the happy sounds of children playing.

But high decibel noise, whether constant or irregular is not just annoying, it can affect sleep patterns and health.

The SoundMizer acoustic system available in Trend windows and doors can be a major weapon in combatting extremes of noise. SoundMizer windows and doors are designed to minimise noise and isolate it to the outside of the home.

All SoundMizer windows and doors are tested by industry laboratories and adhere to current Australian standards. Solutions are available for high traffic areas including freeways, railway and airport surroundings.

Acoustic solutions up to Rw46 can be achieved with single and secondary glazing elements for any noisy environment. Just ask the experts at Trend.





# PROWLER PROOF® **FORCEFIELD®** SCREENS & DOORS

A Prowler Proof Forcefield screen is a proven and tested match for all Trend windows and doors.

Welded not screwed. ForceField is welded instead of being held together by screws or rivets. A weld is stronger than any screw or rivet and it looks better too. With its seamless corners, ForceField is Australia's best looking security screen.

ForceField is custom made in a fully automated process and the quality is completely consistent. Prowler Proof ForceField security screens come with a 10 year replacement warranty.

Tested to extremes. Available as hinge doors, sliding doors and window screens, you are safe behind a ForceField security screen. It has passed every imaginable test and a few you would never imagine. In addition to The Australian Standards security tests, Prowler Proof ForceField security screens go through extreme cyclone, bushfire and corrosion tests.

- Maximium security
- Maximium transparency
- Welded no screws or rivets
- Heavy duty aluminium frame
- Marine grade 316 stainless steel mesh
- Seamless corners
- Corrosion resistant
- Low maintenance
- 10 year replacement warranty





# PROWLER PROOF® SCREEN & DOOR OPTIONS

### DOORS

### MIDRAIL





Sliding

#### Hinge



Prowler

pet door

Proof



Petway pet door



porthole

Hinge



#### Petway hopper hatch

Sliding

SOLID HALF PANEL







### **WINDOWS CROSS BRACE**



### MULLION









Corrosion

Tested







### **IMAGE CREDITS**

Page 6: Young Homes, NSW Page 8: D C Quality Constructions, NSW Page 10: Building Project Management, NSW Page 16: Building Project Management, NSW Page 20: Mosmo Living, SA Page 29: Matclair Constructions, VIC

# QUALITY & CRAFTSMANSHIP **TREND**<sup>®</sup> GUARANTEE

- a. The following statement only applies to a consumer sale of goods or services as defined in the Australian Consumer Law:
  - i. Our Goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Goods repaired or replaced if the Goods fail to be of acceptable guality and the failure does not amount to a major failure.
- b. Trend guarantees the Goods supplied will be free against defects arising from faulty workmanship or materials for a period of seven (7) years (one (1) year for Goods considered by Trend as moving parts) from date of delivery and guarantees that services will be rendered with due care and skill. The guarantees are subject to the following conditions being complied with by the Customer:
  - The Goods are installed (where Goods are not installed by Trend) and maintained in accordance with the manufacturer's recommendations (refer to Trend's Installation Guide and Care and Maintenance Guide, available at www.trendwindows.com.au or from Trend's Sales offices) and has not been subject to misuse, abuse or neglect;
  - Timber Goods are sealed (within one (1) month of delivery) with two coats of paint, varnish or sealer to both faces and edges including top and bottom. Exterior quality finishes in light reflective colours (NOT dark colours) must be applied to all Goods exposed to direct sunlight or the elements;
  - iii. All solid construction timber doors are hung with three (3) 100mm hinges;
  - iv. A warp in a door will not be considered a defect unless it exceeds 4mm for doors up to 2100mm high, 5mm for door heights between 2100mm and 2400mm and 6mm for door heights above 2400mm and 2700mm;
  - Aluminium product surfaces that have been treated with a powder coat finish provide a much higher resistance to scratching or scuffing and protect against normal weather conditions. However Trend does not warrant against fading or colour change due to normal weather conditions that will cause any coloured surface to fade or darken gradually.

- c. Notwithstanding clause (a), the liability of Trend in respect of a breach of a consumer guarantee or any warranty made under these Terms and Conditions for any Goods not of a kind ordinarily acquired for personal, domestic or household use is limited, to the extent permitted by law and at the option of Trend to:
  - i. in the case of supply of Goods;
    - A. replacing the Goods or the supply of equivalent Goods;B. the repair of the Goods;
    - c. the payment of the cost of replacing the Goods or of acquiring equivalent Goods; or
    - D. the payment of the cost of having the Goods repaired.
  - ii. in the case of supply of Services;
    - A. the supplying of the Services again; or
    - B. the payment of the cost of having the Services supplied again.
- d. To the extent permitted by law, all other warranties whether implied or otherwise, not set out in these Terms and Conditions are excluded and Trend is not liable in contract, tort (including, without limitation, negligence or breach of statutory duty) or otherwise to compensate the Customer for:
  - i. any increased costs or expenses;
  - any loss of profit, revenue, business, contracts or anticipated savings;
  - iii. any loss or expense resulting from a claim by a third party; or
  - iv. any special, indirect or consequential loss or damage of any nature whatsoever caused by Trend's failure to complete or delay in completing the order to deliver the Goods.
- e. To claim the warranty provided under this clause, the Customer must, within 7 days of identifying the defect in the Goods, provide written notice of the defect to the supplier from whom the Goods were purchased or to the nearest Trend location listed on the Trend website.
- f. Where Trend determines that the Customer is entitled to the warranty under this clause and the Goods have not been affixed to property to the extent that Trend cannot easily remove the Goods from the property, Trend agrees to bear the cost of claiming the warranty.
- g. The benefits provided to the Customer by the warranty are in addition to other rights and remedies available to the Customer under the law.
- Trend® Windows & Doors Pty Limited reserves the right to make changes to product(s) without notice.
- Hardware and products displayed in photography may vary from state to state due to supplier or availability.
- All Quantum<sup>®</sup> windows and doors have external protective wrapping fitted for delivery to site.
- Trend® Windows & Doors Pty Limited, ABN 96 000 433 492.
- TM denotes a trademark and 
   <sup>®</sup> denotes a registered trademark owned by Trend<sup>®</sup> Windows & Doors Pty
   Limited or their registered owners. Crestlite<sup>®</sup>, Xtreme<sup>®</sup>, Thermoshield<sup>®</sup>, SoundMizer<sup>®</sup>, Prowler Proof<sup>®</sup>, ForceField<sup>®</sup>
- This publication  $\ensuremath{\mathbb{C}}$  2015 Trend® Windows & Doors Pty Limited



### 13 72 74 National Customer Assistance Centre

Monday-Friday 8:30am-4:30pm (EST) trendwindows.com.au info@trendwindows.com.au